

Effective 1/5/2017

## **SMC National's Terms of Service**

### **Family Friendly**

SMC is a family friendly company and everything we build or promote will always be appropriate for all ages. We are sure your patients will love what we produce for you!

### **Ownership**

Everything that is created by SMC is owned by you, the client. You are free to use it how you see fit, this includes, but is not limited to your website, online listings, print design, content and social media. SMC owns all rights to SEO & PPC strategies. This is the one thing that makes us unique. So under no circumstances will SMC release information concerning proprietary strategies for any reason.

### **Cancellation**

The client may cancel their service with SMC with a 30-day written notice by email to [info@smcnational.com](mailto:info@smcnational.com). Any unpaid invoices must be paid before SMC will release site and social passwords and site files.

### **Refunds**

Refunds will not be provided for any services. We do not provide credit, refunds or prorated billing for services that are cancelled mid-month. In such circumstances, you will continue to have access to your services until the end of the monthly billing cycle.

### **Contacting Us**

If you have any comments or questions regarding this Policy, please contact SMC National at [info@SMCNational.com](mailto:info@SMCNational.com), or at our contact information below:

SMC National  
Attn: Gary  
Bird  
2351 Sunset Blvd Ste 170719  
Rocklin, CA 95765